

The Clinic intern will be working as part of the Clinic and reports directly to the Clinic Supervisor.

## **Duties and Responsibilities:**

- Perform general office work (updating files, answering phones, making copies, etc).
- Work with the public to coordinate appointments, greet customers, and handle customer questions and correspondence.
- Communicate our clinics vaccine and surgery policy/guidelines/restrictions to our clients.
- Assist with animal related tasks (i.e. help handling, help with intake/vaccine procedures).
- Aid in the creation of surgical/re-check charts.
- Aiding with sterilization and sanitizing procedures.
- Maintenance of patient records.
- Give guidance to volunteers as needed.
- Adhere to all safety and health precautions as instructed.

## Capabilities:

- Ease and Comfort around dogs and cats of all breeds, sizes and personalities.
- Maintain a professional appearance and demeanor during all interactions with staff and public.
- Highly organized, self-motivated, detail orientated
- Basic computer knowledge and courteous phone manners.
- Ability to work independently and in collaboration with others
- Excellent Customer Relations skills.

Contact with Others: Will have contact with the general public in person and over phone/email.

**Working Conditions:** Internship will be in an office and vet clinic environment.

## **Additional Position Requirements:**

- **Training:** Will occur at the clinic with the direct supervisor.
- Availability: 10-15 hours per week (minimum) –
  Generally Monday Thursday between 8:00 am 6:00 pm.
  Specific schedule will be discussed during interview.
- Physical Demands: Must be able to lift at least 50lbs.
- Other: Scrubs/closed toed shoes dress code is required.
- **Internship Type:** Due to insurance requirement, Clinic interns **MUST** be part of an academic internship through an accredited School or Training Center.
- <u>Compensation:</u> This is an <u>unpaid internship</u>. We are happy to assist in receiving academic credit or providing a letter of reference/recommendation upon successful completion of the internship.